

## The SandiKSELLS.com Team Guarantee

The written guarantee is designed to address the common fear of sellers when listing a home with a professional REALTOR®.

"As an experienced professional REALTOR®, I have built my business on customer service. My number one priority is your complete satisfaction with my handling of the sale of your home. That's why I offer this certificate of seller satisfaction. The mutual trust we establish early on in our business dealings is dependent on your complete confidence in my abilities. Should I or my team fail at any point to fulfill your every expectation, you have the choice to end our relationship at any time, no questions asked."

### Here's my guarantee:

A Seller may at any time terminate the listing agreement with Sandra A. Kirby and her team. No penalty or fee will be assessed. A 7-day notice is required to assure an orderly transition.

How and why does this agreement work? Because I choose to work with trusting and professional people, I am certain that my clients and I will have a productive business relationship based on clear communication and mutual trust. I will earn your business by offering you the very best real estate services and tools available. Because my success depends on referrals and repeat business, my team and I will do the utmost to see that you are satisfied with the thorough efforts we make to sell your home. If you are not, you deserve the opportunity to seek services elsewhere. That's what the **Easy Exit Listing Agreement** allows you to do. As the customer and client, you are always in control.

Your signature on this certificate allows you to tear up the listing agreement at any time for any reason you are unsatisfied, no questions asked. For your complete protection, I require a 7-day notice to be sure of an orderly transition of your business. Simply notify my office in writing by faxing a letter of termination to 610-381-6744 and I will terminate the listing one week from the date of receipt.

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Client

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Client

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Sandra A. Kirby

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Date